# **AAPOR Transparency Initiative**



### CfMC | "Friend and Supporter" Update

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## CYC WHEN QUOTA MATTERS

### AAPOR TI Committee - 5/15/14 Notes

- □ Summer launch July 1 to Sept 1
  - Target to open TI application & review process
- Membership fees
  - Likely waived for first year to encourage participation
- □ Supporters → "Friends"
  - CfMC has engaged from the beginning
  - Now → focused on customer enablement to assist in certification

### **TI Certification Process Enablement**



#### **Disclosure Requirements**

#### B 6.

Summaries of the disposition of study-specific sample records

#### C.

Agreement to compute response rates according to AAPOR Standard Definitions

#### CfMC Enablement

- Disposition Codes Mapping Table
  - CfMC codes → AAPOR codes
  - User Defined codes → AAPOR codes

- Response Rate Logic Display
  - How to handle incompletes
  - Calculations of response rates

## CfMC → AAPOR Code Mapping



- CfMC Best Practices
  - → Software has default settings for sample disposition
- AAPOR TI to CfMC code mapping
  - Lookup Table enables conversion for both new & existing reports
  - □ If users defined their own codes
     → table can be edited to reflect user settings

Table 1 - Final Disposition Codes for RDD Telephone Surveys	AAPOR	CfMC_Code
1. Interview	1.000	1
I = Complete	1.100	1
P = Partial (included in analysis file)	1.200	1
2. Eligible, Non-Interview	2.000	
R = Refusal and break-off	2.100	2,4, 160
Refusal	2.110	2
Household-level refusal	2111	
Known respondent refusal	2.112	
Break-off	2.120	4,160
NC = Household Eligible, but Non-contact	2.200	104-105,107,161-17 601-679,857,901,90
Res pondent never available	2.210	104-105, 161-179,18 601-679,901,902
Telephone answering device (massage confirms rasidential household)	2.220	107
Message left	2.221	
No message left	2.222	
O=Other	2.300	3,191-199
Dead (died after selection/status day)	2310	
Physically or mentally unable incompetent	2.320	
Language	2.330	3
Household-level language problem	2.331	
Respondent language problem	2.332	
No interviewer ever available for needed language	2333	191-199
Inadequate audio quality	2.340	
Location/Activity not allowing interview (eq. Cell phone in ear)	2.350	
Miscellaneous	2.360	

### **User Choices**



- User controls which statistics are used
  - Partial completes not included by default
  - User may choose to include:
    - Unknown eligibility
    - Other eligibilities in cooperation rate

### Default settings & user definable decisions

Decision	Choice	Default	
INCLUDE_PARTIALS	'Yes/No	No	
INCLUDE_UNKNOWNS	'Yes/No/Estimated	Yes	
INCLUDE_COOP_OTHERS	'Yes/No	Yes	
STUDY			
COMPANYNAME			

### Logic Used in Reporting



#### **Response Rate**

RR1 = I / ( (I+P) + (R+NC+O) + (UH+UO) )  

$$1.10 / (1.10+1.20) + (2.10+2.20+2.30) + (3.10 + 3.20+3.30+3.90)$$

#### **Cooperation Rate**

#### **Refusal Rate**

REF1 = R / 
$$((I+P) + (R+NC+O) + (UH+UO))$$
  
2.10 /  $((1.10+1.20) + (2.10 + 2.20 + 2.30) + (3.10 + 3.20+3.30+3.90))$ 

#### **Contact Rate**

CON1 = 
$$((I+P) + R + O) / ((I+P) + R + NC + O + (UH+UO))$$
  
 $((1.10+1.20) + 2.10 + 2.30) / ((1.10+1.20) + 2.10 + 2.20 + 2.30) + (3.10 + 3.20+3.30+3.90))$ 



### Sample Disposition Example Report

Accounts for all sample

Discloses opportunities for bias

Total Sample				1000	100%			
DISPOSITION CATEGORY	SUBCA	TEGORY	CATEGORY	TOTAL		PERCEN	ITAGES	
1. Interview:				30	3.0%			
Completes (I)			30			3.0%		
2. Eligible, Non-Interview:				265	26.5%			
Refusal and Breakoff (R)			42			4.2%		
Refusal		6					0.6%	
Known Respondent refusal	6							0.6%
Breakoff		36					3.6%	
Household eligible, but no contact (NC)			94			9.4%		
Respondent never available		77					7.7%	
Telephone answering device		17					1.7%	
Message left	17							1.7%
Other (O)			129			12.9%		
Language Problem		129					12.9%	
Known Respondent language problem	6							0.6%
No Interviewer in language available	123							12.3%
3. Unknown Eligibility, Non-Interview:				689	68.9%			
Unknown if housing unit (UH)			689			68.9%		
Not attempted or worked		434					43.4%	
Always busy		33					3.3%	
No answer		222					22.2%	
Housing Unit, Unknown if eligible respondent	UO)		0					
Unknown if person is household resident (UO)			0					
Other (UO)			0					
4. Not Eligible:				16	1.6%			
Non-working/disconnected number			8					
Call forwarding		3				0.3%		
Residence to residence forwarding	2						0.2%	
Nonresidence to residence forwarding	1						0.1%	
Pagers		2				0.2%		
Cell phone		2				0.2%		
Landline		1				0.1%		
NonResidence			5			0.5%		
Institution		2					0.2%	
Group quarters		1					0.1%	
Person not household resident		2					0.2%	
No eligible respondent			3			0.3%		

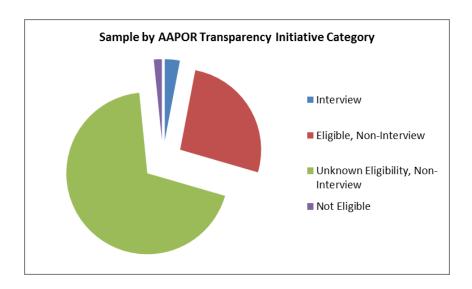
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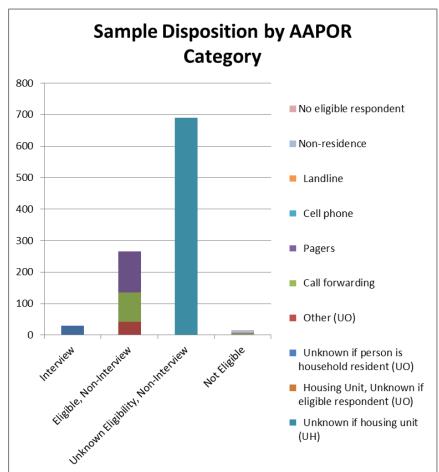
### Detail is Available for Reporting



Data can then be analyzed & presented however you like

#### **EXAMPLES...**







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